

# BULLETIN

## Body Repair Division



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### **Suncorp Delays: Urgent! BRD member response urged by noon today**

Dear Member,

VACC/TACC are initiating discussion with The Suncorp Group today about assessment delays.

If you are currently experiencing delays of 5 days or more please provide [vgibson@vacc.com.au](mailto:vgibson@vacc.com.au) with a return email this morning.

All we need to know is:

Your business name/member ID  
Name of insurance brand (e.g. AAMI)  
Claim number  
Number of days you and your customer are experiencing

Whilst this notice is focused on the Suncorp Group, don't hesitate to report other insurers.

VACC/TACC are seeking immediate relief for its members and the policy holders.

Yours sincerely

#### **John Guest**

Industry Policy & Division Leader  
Industrial Relations, Policy & Engagement  
Level 7 | 464 St Kilda Road | Melbourne Vic 3004  
P: 03 9829 1142 | E: [jguest@vacc.com.au](mailto:jguest@vacc.com.au) | W: [vacc.com.au](http://vacc.com.au)